

ELECTRONIC PROOF OF CLAIM PROGRAM

OVERVIEW

The Electronic Proof of Claim (ePOC) program permits proofs of claims and certain other types of documents to be filed directly from the court's website. Submitting an ePOC document for entry in the claims register does not require a CM/ECF login. In addition, no claim form is needed for submitting an original or amended proof of claim – the data entered in the ePOC system will create and file an Official Form B 10 – Proof of Claim, although the filer must upload any supporting documents as PDF files. The following types of documents may be filed with the court using the ePOC program:

- Proof of Claim Original or Amended
- Withdrawal of a Claim
- Rule 3002.1 Claim Supplements:
 - Notice of Mortgage Payment Change
 - Notice of Postpetition Fees, Expenses, and Charges
 - Response to Notice of Final Cure Payment

(Note: Other types of documents, such as notice of a transfer of a claim or request for payment of an administrative expense, require a CM/ECF login for electronic filing. Creditors may apply for a Limited Filer CM/ECF user account at the court's website: www.hib.uscourts.gov.)

SIGNATURES

Submitting a document in the ePOC system in full compliance with the court's procedures - including accurately entering the data requested, acknowledging the filer's duty to redact protected personal identifiers, properly uploading documents as PDF files, and correctly entering a randomly generated verification code – shall serve as the submitting individual's signature on the documents, with the same force and effect as if that individual had signed a paper copy of the document.

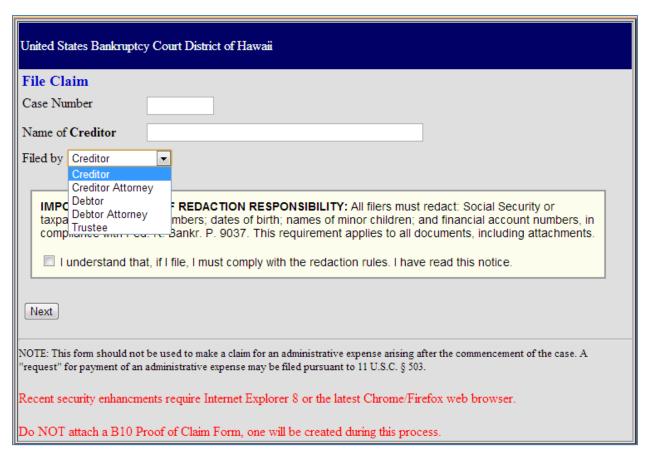
TECHNICAL REQUIREMENTS

Browser: The ePOC program requires use of Internet Explorer 8 or the latest version of Chrome and Firefox.

PDFs: When submitting an original or amended proof of claim, the ePOC program will create and file a completed, signed claim form, a copy of which may be printed or saved as part of the process. However, any supporting documents and attachments must be uploaded as PDF files. Documents other than proofs of claim also need to be prepared as PDFs in order to be uploaded and filed with the court. Each PDF file may be created by scanning or using software, and should not exceed 20 MB in size.

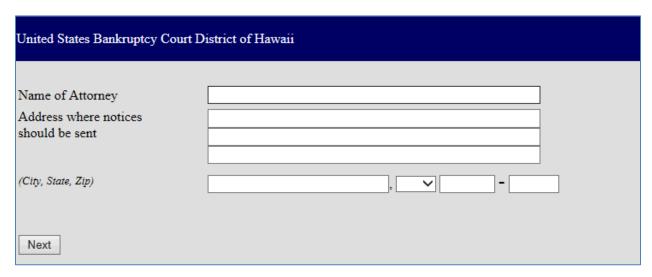
FILE A PROOF OF CLAIM - ORIGINAL OR AMENDED

- 1 From the home page on the court's website, click **Electronic Proof of Claim**.
- Read the General Information about the ePOC program. When ready, click >SUBMIT an original or amended claim.
- The File Claim screen displays.

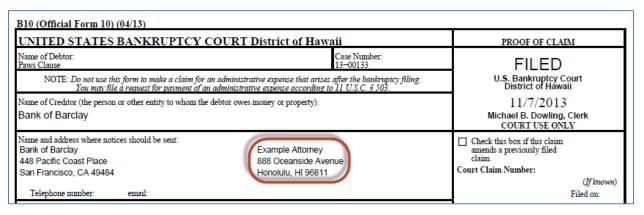


- Enter the case number.
- Enter the name (or a portion of the name) of the creditor filing the claim. If only a portion of the creditor's name is entered, the program will pull all the creditors in the case that contain the entered letters.
- Select the party type filing the claim using the dropdown list. Note: Select Creditor
 Attorney if you are the creditor's attorney and would like to record the creditor
 address and your address on the claim form and be added to the creditor list.
- Read the redaction notice and check the box to confirm compliance with Fed. R. Bankr. P. 9037.
- Click Next.

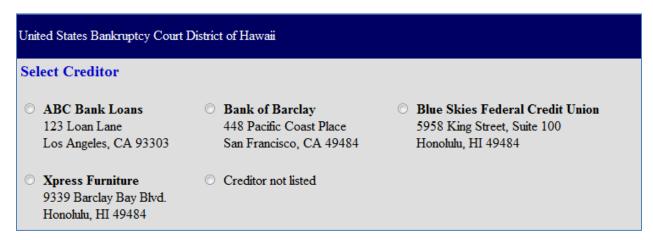
If you selected **Creditor Attorney** as the filing party on the previous screen, you will be prompted to enter your name and address. Enter the information and click **Next**.



Your name will be added to the PDF of the claim and to the creditor list for this case. For example:

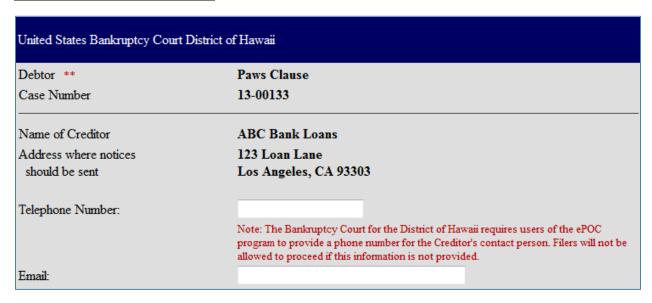


Select the creditor filing the claim or select **Creditor not listed** to add a new creditor.



The **Claim Information** screen displays. Complete the proof of claim form by entering all the appropriate information that applies to your claim. You may click on the instructions hyperlinks to view official instructions and definitions.

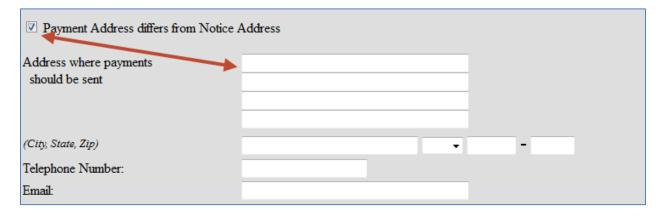
Case and Creditor Information



- Verify the debtor name and case number.
- Verify the creditor information.
- Enter the creditor's telephone number and email address. <u>The telephone number is required and filers will not be allowed to continue if this information is not provided.</u>

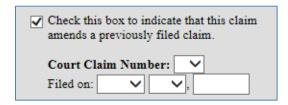
Payment Address

If the payment address differs from the address where notices should be sent, check the box and add the payment address information.

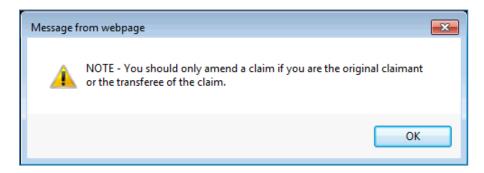


Amended Claim

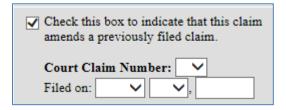
If you are filing an amended claim, check the box located above Item 1:



A warning message displays advising that only the original claimant or transferee of the claim should amend a claim. Click **OK** to continue.

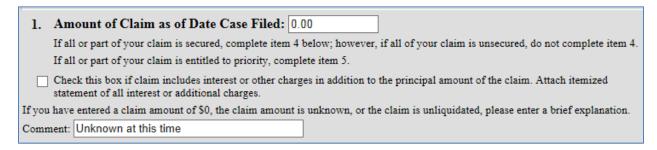


Click the **Court Claim Number** dropdown arrow to view a list of claims filed by the creditor. Select the claim number to be amended. The **Filed on** date will automatically populate based on the claim number selected. **Be sure to select the correct claim number.**

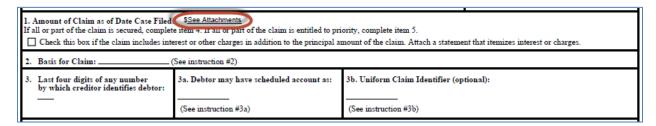


Unknown Amount of Claim

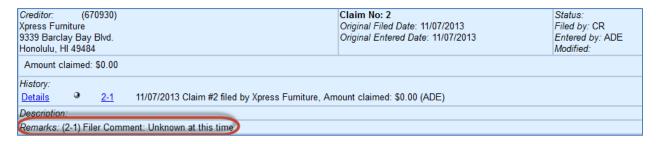
If you do not know the amount of the claim at this time, enter "0.00" and a brief explanation in the **Comment** box. Be sure to attach documentation to support your explanation.



The PDF of the submitted claim will include "See Attachments" for the claim amount.

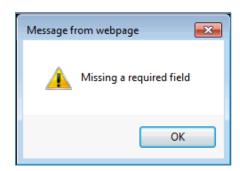


The entered explanation will display in the Remarks section on the claims register.



Required Fields

If a required field is not completed, the following message displays:



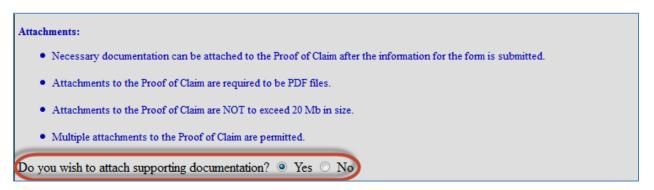
Click **OK** and the cursor will appear in the box that is missing information.

The following fields are required:

- Creditor Telephone Number
- Item 1 Amount of Claim as of Date Case Filed
- Item 1 Comment (required only if a claim amount of 0.00 has been entered)
- Item 8 Role of the individual filing the claim (e.g., I am the creditor, I am the creditor's authorized agent, etc.)
- Item 8 Signature of individual submitting the claim and declaring that the information is true and correct

Supporting Documentation

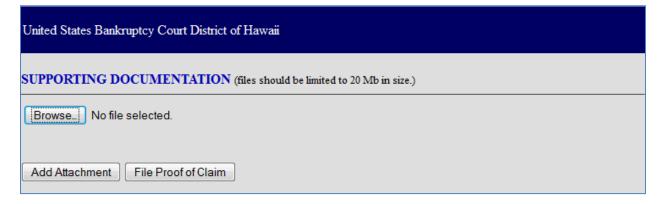
If you would like to upload supporting documents, click **Yes** in the **Attachments** section of the claim. You will be prompted to upload supporting documents <u>after the claim is</u> submitted.



When you are done entering the applicable claim information, enter the **Verification Code** and click **Submit Claim**.



If you selected **Yes** to the earlier prompt to attach supporting documentation, you will do so now.



- Click **Browse** to choose the PDF for upload.
- Open it by right-clicking on your mouse and viewing the PDF to verify you have selected the correct document.
- Double-click on the file or click the Open button in the lower right corner of the File Upload pop-up box to select the PDF for uploading.
- Click Add Attachment.
- To upload additional attachments, click Add Additional Attachment and repeat the process.
- Once all PDFs have been uploaded, click File Proof of Claim.

9 After clicking **Submit Claim** and/or **File Proof of Claim**, a verification screen displays. Click the claim number hyperlink to view, print and/or save your filed claim.

United States Bankruptcy Court District of Hawaii Successful verification ... Processing Your claim was successfully filed in case number 13-00133. Your claim number is 1. Open in new window: Click 1 to view/print your filed claim. Note: Any attachment(s) added will NOT be available to view/print unless you have a Pacer account. File additional claims

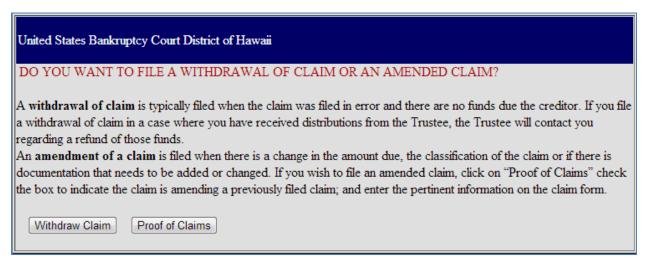
Sample filed proof of claim:

B10 (Official Form 10) (04/13)			
UNITED STATES BANKRUPTCY COURT District of Hawaii			PROOF OF CLAIM
Name of Debtor: Paws Clause		Case Number: 13-00133	FII FD
NOTE: Do not use this form to make a claim for an administrative expense that arises after the bankruptcy filing. You may file a request for payment of an administrative expense according to 11 U.S.C. § 503.			U.S. Bankruptcy Court District of Hawaii
Name of Creditor (the person or other entity to whom the debtor owes money or property):			11/6/2013
ABC Bank Loans			Michael B. Dowling, Clerk COURT USE ONLY
Name and address where notices should be sent: ABC Bank Loans			Check this box if this claim amends a previously filed
123 Loan Lane Los Angeles, CA 93303		*. A	Court Claim Number:
Telephone number: email:			(If known) Filed on:
Name and address where payment should be sent (if different from above):			
ABC Bank Loans Payment Dept.			Check this box if you are
PO Box 1234			aware that anyone else has filed a proof of claim
Honolulu, HI 96813		- 0	relating to this claim. Attach copy of statement giving
Telephone number: email:		<u>Ç. U</u>	particulars.
1. Amount of Claim as of Date Case Filed: \$643.00			
2. Basis for Claim: (See instruction #2)			
3. Last four digits of any number	3a. Debtor may have schedu. d account as:	3b. Uniform Claim Identifier (op	stional).
by which creditor identifies debtor:	Sa. Destor may mare senement.	50. Omioria Cama Incama. (-P	dona).
	(See instruction #3.)	(See instruction #3b)	
4. Secured Claim (See instruction #4) Amount of arrearage and other charges, as of the time case was filed, included in secured claim, if any:			
setoff, attach required redacted documents, and provide the requested information.			
Nature of property or right of setoff: Real Latate Motor Vehicle Other Describe: Basis for perfection:			
Value of Property: \$ Amount of Secured Claim: \$			
Annual Interest Rate (when case was file	d)%		
		Amount Unsecured:	\$ <u>643.00</u>
5. Amount of Claim Entitled to Priority under 11 U.S.C. §507(a). If any part of the claim falls into one of the following categories, check the box specifying the priority and state the amount.			
Domestic support obligations under 11 U.S.C. §507(a)(1)(A) or (a)(1)(B).	earned within 180 days before the case was filed employe		tions to an Amount entitled to e benefit plan - priority: §507(a)(5).
Up to \$2,775* of deposits toward purchase, lease, or rental of property or services for personal, family, or household use - 11 U.S.C. \$507(a)(7).			le paragraph of
*Amounts are subject to adjustment on 4/01/16 and every 3 years thereafter with respect to cases commenced on or after the date of adjustment.			
6. Credits. The amount of all payments on this claim has been credited for the purpose of making this proof of claim. (See instruction #6)			
7. Documents: Attached are redacted copies of any documents that support the claim, such as promissory notes, purchase orders, invoices, itemized statements of running accounts, contracts, judgments, mortgages, security agreements, or, in the case of a claim based on an open-end or revolving consumer credit agreement, a statement providing the information required by FRBP 3001(c)(3)(A). If the claim is secured, box 4 has been completed, and redacted copies of documents providing evidence of perfection of a security interest are attached. If the claim is secured by the debtor's principal residence, the Mortgage Proof of Claim Attachment is being filed with this claim. (See instruction #7, and the definition of "redacted".) DO NOT SEND ORIGINAL DOCUMENTS. ATTACHED DOCUMENTS MAY BE DESTROYED AFTER SCANNING. If the documents are not available, please explain:			
8. Signature: (See instruction #8) Check the	appropriate box.		
✓ I am the creditor.	☐ I am the creditor's authorized agent.	☐ I am the trustee, or the debtor, or their authorized agent. (See Bankruptcy Rule 3004.)	☐ I am a guarantor, surety, indorser, or other codebtor. (See Bankruptcy Rule 3005.)
I declare under penalty of perjury that the information provided in this claim is true and correct to the best of my knowledge, information, and reasonable belief. Print Name: Claim Filer Title:			
Company:Address and telephone number (if different f	from notice address showe).		
ABC Bank Loans 888 Park Avenue		/ Claim Filer	11/6/2013
New York, NY 30333		ignature)	(Date)
T.1. 1			

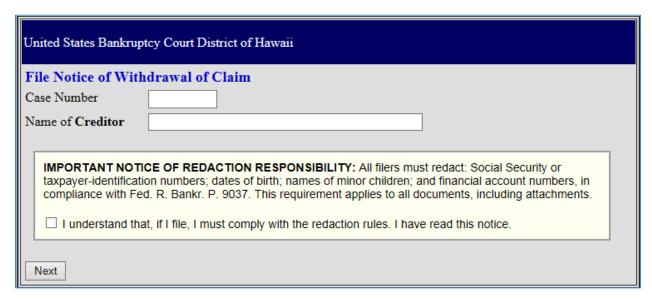
WITHDRAWAL OF A CLAIM

To withdraw a previously-filed claim, you must first create a document which withdraws the claim. The document should include the following information: filing party, case number, debtor name(s), claimant name, claim number and amount, and reason for the withdrawal. The document must also include the name of the individual authorizing the withdrawal. You may use local form hib_3006-1 *Notice of Withdrawal of Claim*, which is posted in the Forms section of our website at www.hib.uscourts.gov.

- From the home page on the court's website, click Electronic Proof of Claim.
- 2 Read the General Information about the ePOC program. When ready, click >SUBMIT a withdrawal of a claim (PDF required).
- Read the explanation. Click Withdraw Claim to continue.

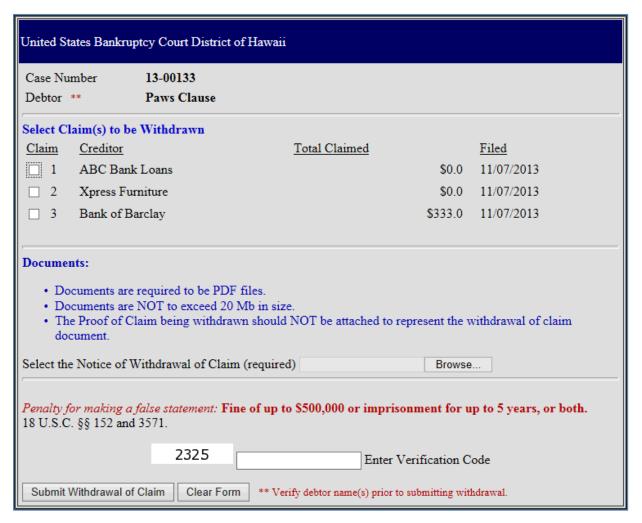


4 The filing screen displays.



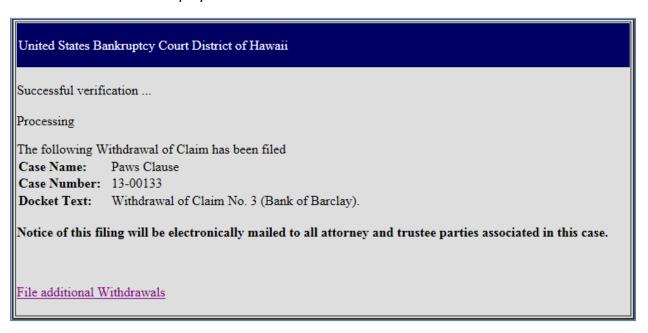
Enter the case number.

- Enter the name (or a portion of the name) of the creditor withdrawing its claim. If only a portion of the creditor's name is entered, the program will pull only the claims in the case that contain the entered letters.
- Read the redaction notice and check the box to confirm compliance with Fed. R. Bankr. P. 9037.
- Click Next.
- **5** The withdrawal screen displays.

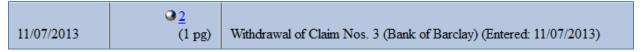


- Verify the case number and debtor name.
- Select the claim(s) to be withdrawn. **Be sure you are selecting the correct claim to withdraw.**
- Click Browse to choose the PDF of the notice of withdrawal of claim for upload.
- Open it by right-clicking on your mouse and viewing the PDF to verify you have selected the correct document.
- Double-click on the file or click the Open button in the lower right corner of the File Upload pop-up box to select the PDF for uploading.
- Review the penalty for making a false statement.
- Enter Verification Code.
- Click Submit Withdrawal of Claim.

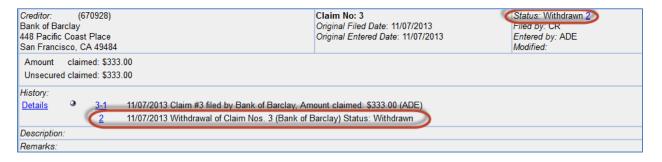
6 The verification screen displays.



The withdrawal of claim is docketed in CM/ECF.



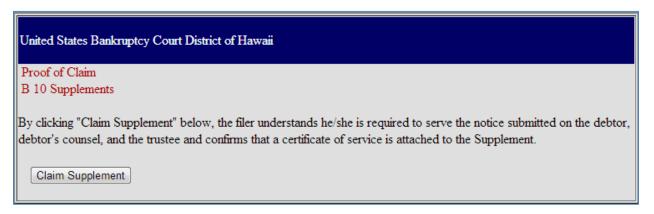
8 The withdrawal is also reflected on the claims register.



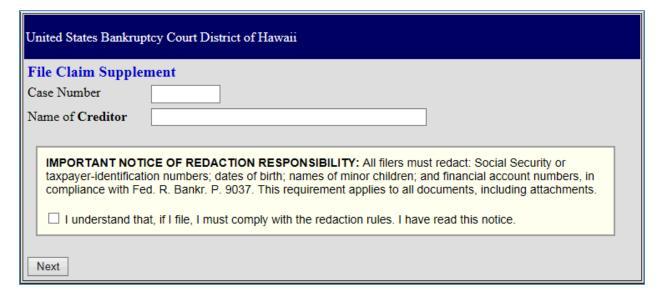
RULE 3002.1 CLAIM SUPPLEMENTS

The ePOC program may also be used to file notices related to chapter 13 claims pursuant to Fed. R. Bankr. P. 3002.1: Notice of Mortgage Payment Change, Notice of Postpetition Fees, Expenses, and Charges and Responses to Notice of Final Cure Payment.

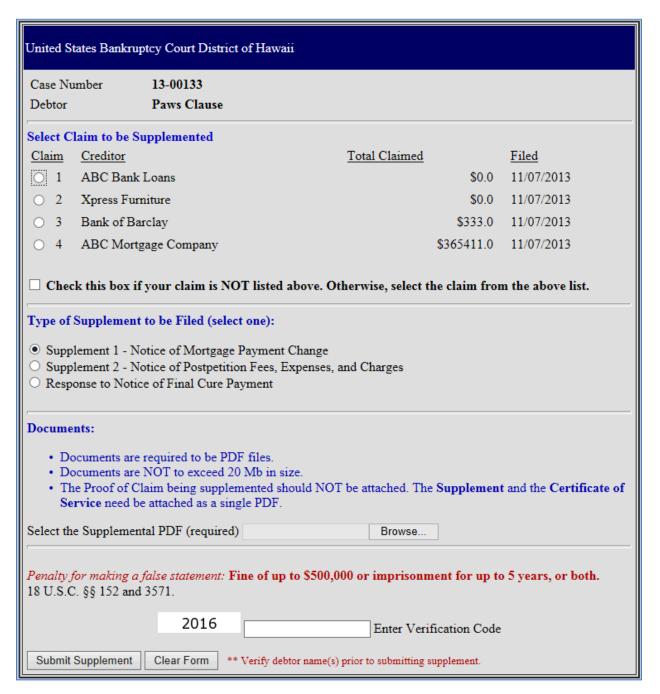
- 1 From the home page on the court's website, click **Electronic Proof of Claim**.
- Read the General Information about the ePOC program. When ready, click >SUBMIT a Rule 3002.1 claim supplement (PDF required).
- Read the explanation. Click **Claim Supplement** to continue.



The filing screen displays.

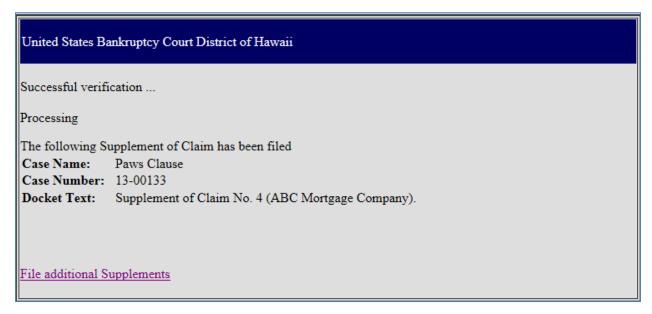


- Enter the case number.
- Enter the name (or a portion of the name) of the creditor supplementing its claim. If only a portion of the creditor's name is entered, the program will pull only the claims in the case that contain the entered letters.
- Read the redaction notice and check the box to confirm compliance with Fed. R. Bankr. P. 9037.
- Click **Next**.

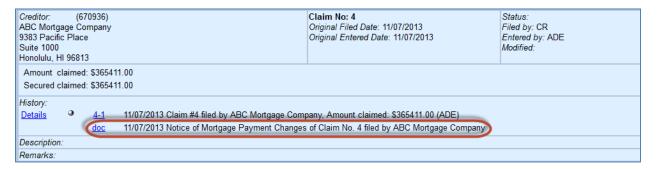


- Verify the case number and debtor name.
- Select the claim to be supplemented. **Be sure you are selecting the correct claim to supplement.**
- If the claim has NOT been filed, check the box indicating that your claim is NOT listed above and enter the **Creditor Name**.
- Click **Browse** to choose the PDF of the supplemental document for upload. <u>The supplement and certificate of service must be attached as a single PDF.</u>
- Open it by right-clicking on your mouse and viewing the PDF to verify you have selected the correct document.

- Double-click on the file or click the Open button in the lower right corner of the File Upload pop-up box to select the PDF for uploading.
- Review the penalty for making a false statement.
- Enter Verification Code.
- Click Submit Supplement.
- **6** The verification screen displays.



7 The supplement displays on the claims register.



If you checked the box indicating that your claim was NOT listed, the claim supplement will be display on the docket sheet.

10 (1 pg) Notice of Mortgage Payment Changes filed by XYZ Mortgage Company (Entered: 12/04/2013)